

Message: RE: ATA database login**✉ RE: ATA database login**

From Kristen M. Setterlund, MSW,
LCSW
To Kraft, Emily
Cc
Journal Emily.Kraft@oa.mo.gov
Recipients

Date Tuesday, March 21, 2017
9:30 AM

 [image001.png](#) (3 Kb HTML)  [image003.jpg](#) (3 Kb HTML)  [image005.jpg](#) (1 Kb HTML)
 [image007.png](#) (2 Kb HTML)  [image009.jpg](#) (3 Kb HTML)  [image011.png](#) (2 Kb HTML)

Thanks for talking with her. My email has been down so sorry for the delay, but Barb is expecting a call from you at 9:30am.



Kristen M. Setterlund, MSW, LCSW
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From: Kraft, Emily [<mailto:Emily.Kraft@oa.mo.gov>]
Sent: Monday, March 20, 2017 12:52 PM
To: Kristen M. Setterlund, MSW, LCSW
Subject: RE: ATA database login

Without knowing at what stage in the account set-up process she was at and what error message she received, it's hard for me to tell what is going on. I'd be happy to call her tomorrow morning around 9:30.

From: Kristen M. Setterlund, MSW, LCSW [<mailto:KristenS@LFCS.org>]
Sent: Monday, March 20, 2017 12:50 PM
To: Kraft, Emily
Subject: ATA database login

Hi Emily,
I spoke with Jamie Batchke from our subcontractor, CCKC. She entered Barb Patrick again in the ATA database with the correct email, which ends in .com. Barb received an email to login, but when she tried, it gave her an error message. I wasn't sure if it would still be easiest

to talk with her or if there's anything else we need to do on the back end to make her account active. If you would prefer to talk to her and are available tomorrow between 9 and 10am, she is available. Her phone number is: [816-616-8166](tel:816-616-8166). If that time isn't good for you, I can check with her on another day and time.

Thanks for your help,
Kristen

Sent from my iPhone

